

# RENTAL GUEST SERVICES



THE LAKES **byyoo**





# GUEST SERVICES

Make it a memorable stay. Our dedicated Guest Services Team are here to cover all bases, from organising housekeeping, and creating an itinerary of activities to recommending local areas to visit or delicious restaurants to try.

T: 01367 254 272

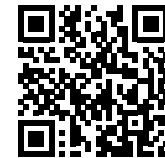
E: [guestservices@thelakesbyyoo.com](mailto:guestservices@thelakesbyyoo.com)

## ACTIVITIES

Depending on availability, we have a fantastic range of activities that can be booked at scheduled times. These include zip-wire sessions, high ropes, nature walks, bushcraft, archery, axe throwing, tennis, football coaching, wood carving, clay pigeon shooting and much more.

To book an activity or event scan the QR code:

Or [click here](#)



*Please note that all activities must be pre-booked and are non-refundable. We use local suppliers in order to support our Cotswolds community therefore we are unable to refund any cancellations.*





## DELIVERIES—

### SUPERMARKET

£25

*Includes escorting the delivery to the property and the unpacking of fridge/freezer items. Cupboard items will be left packed in the kitchen area.*

### SMALL PARCEL DELIVERY

£15

### LARGE PARCEL DELIVERY

£30

*Any parcels that require two people to carry and transport.*



## HOUSEKEEPING—

Services must be pre-booked as there is limited availability. 9am is the earliest available start time and 3pm is the last available start time.

### CLEANING

£27 per hour (min 2 hours)

*Includes a general interior clean and can include: Bedrooms (excluding linen change for beds which is charged separately), Bathrooms, Kitchen and Living areas.*

### LINEN CHANGES

1 bed | POA

### BBQ CLEAN

£30

*All BBQs are cleaned prior to arrival.*

### ADDITIONAL TOWEL SET

£7.50 per set

*Includes bath sheet, hand towel and bath mat.*

### ADDITIONAL BATH SHEET

£2.50 per sheet

### BAG OF LOGS

£15 per bag

### BOX OF KINDLING

£12.50 per box

### BOX OF FIRELIGHTERS

£7.50 per box

### FIRE PREPARED

£50 per fire

*Includes setting up the fire and spare logs, kindling and firelighters.*





## FLOWERS—

All of the flowers come in a clear vase made with recyclable glass which must be left upon departure. If you would like to keep the vase this is an additional fee of £30.

### SMALL VASE

£55

*This includes a small seasonal arrangement of flowers that will be chosen by our local florist.*

### MEDIUM VASE

£70

*This includes a small seasonal arrangement of flowers that will be chosen by our local florist.*

### LARGE VASE

£100

*This includes a large seasonal arrangement of flowers that will be chosen by our local florist.*

Alternatively, all flower arrangements can be presented as a gift bouquet which is gift wrapped in a box with an aquapak at no additional cost.

Pictures available upon request.





## BABYSITTING—

The following require booking in advance and is subject to availability.

### BABYSITTING

**£25 per hour**

*3-hour minimum charge. Additional charges may apply depending on how many children or if requested on a premium night e.g. New Year's Eve. You will be notified of any additional charges upon enquiry.*

### DOG SITTING

**£25 per hour**

*3-hour minimum charge. Additional charges may apply depending on how many dogs or if requested on a premium night e.g. New years Eve. You will be notified of any additional charges upon enquiry.*

### Cancellation Policy

Please note that these services are non-refundable. We use local suppliers in order to support our Cotswolds community therefore we are unable to refund any cancellations.





## ENTERTAINING—

The following require booking in advance and is subject to availability.

### PRIVATE DINING

POA

*Provided by our preferred supplier, [Dineindulge](#). Set menus are prepared by a chef, includes service and clean up after.*

*Scan the QR code to view set menus and pricing:*

*Please note that this service is not available in our Lakeside Cabins.*



### PRIVATE MIXOLOGIST

POA

*Choose from three different packages to enhance your evening experience.*

### COCKTAIL MASTERCLASS

£450 for up to 10 guests

£45pp for additional guests (max 6)

*Choose three cocktails from an extensive list of delicious drinks. All alcohol and garnishes included.*

### Cancellation Policy

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## EXTRAS—

### HIGHCHAIR & COT HIRE

£10 per night or £50 for 7 nights

*Cots come with a mattress. Please ask for a mattress sheet if required.*

### SINGLE Z-BED HIRE

£30 per night or £150 for 7 nights

*Includes all linen, bedding and set up.*

### FAN HIRE

£10 per day

### HOMEMADE CAKES

POA

*Ask for our cake menu upon enquiry. Bespoke cakes are subject to availability.*

### CELEBRATION BALLOONS

POA



# ACTIVITIES

A scenic view of a lake with a dense forest in the background. A person is ziplining over the water, suspended from a wooden tower. The sky is blue with light clouds. The foreground shows some pink flowers.

THE LAKES **byyoo**





## WATERCRAFT HIRE—

Price per day, from 10am – 10am the following day.  
Hire is only available from 1 April – 30 September.

### KAYAK

£50 per day or £250 for 7 days

### CANOE

£60 per day or £300 for 7 days

### PADDLE BOARD

£40 per day or £200 for 7 days

All watercraft hire comes with  
lifejackets and paddles.





## BIKE HIRE—

Price per day, from 10am – 10am the following day.

### BIKE

£25 per day or £125 for 7 days

### BIKE WITH CHILD SEAT

£30 per day or £150 for 7 days

### BIKE WITH CHILD'S TRAILER

£50 per day or £250 for 7 days

### CHILD'S BALANCE BIKE

£15 per day or £75 for 7 days





# FISHING—

## FISHING TACKLE HIRE

### ROD & LURE

£40 per day or £200 for 7 days

### CHILD'S STARTER KIT

£30

Includes rod, bait and net.

## FISHING EXPERIENCE

### BANK FISHING\*

£230 + £35pp

*Fishing rods and tackle provided.*

### \*Cancellation Policy

Please note that the Fishing Experience is non-refundable. We use local suppliers in order to support our Cotswolds community therefore we are unable to refund any cancellations.





## COACHING—

### TENNIS

£90 per hour

£75 per hour for two hour session

£65 per hour for three hour session+

*All equipment provided.*

### CRICKET

Cricket session | £65 per hour

*All equipment provided.*

### FOOTBALL

One to one session | £100 per hour

Group session (12 max) | £120

*All equipment provided.*

### FOOTBALL GOLF

Group session (8 max) | £180

*All equipment provided.*

### BUBBLE FOOTBALL

Group session (6 max) | £200

*All equipment provided.*

### Cancellation Policy

Please note that these coaching services are non-refundable. We use local suppliers in order to support our Cotswolds community therefore we are unable to refund any cancellations.





## OUTDOOR PURSUITS—

£250 per activity listed below. Each activity is a two hour session and is for up to six people. £35 per additional person (max of 12 people in total).

### SAUSAGES & S'MORES

Suitable for ages 4+

### BUSHCRAFT

Suitable for ages 4+

### WOODCRAFT

Suitable for ages 8+

### RAFTBUILDING

Suitable for ages 8+

*This activity is only available from 1 April - 30 September.*

### Cancellation Policy

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## EXTRA FUN—

### ARTS & CRAFTS

£150

*1 hour 30 mins, up to 6 people, age 3+*

### ARCHERY TAG

£50 per person

*1 hour 30 mins, min 8 people, age 8+*

### HOVER BALL & STICK IT ARCHERY

£50 per person

*1 hour 30 mins, min 6 people, age 4+*

### LASER TAG

£400 | 1 hour

£500 | 1 hour 30 mins

*Max 12 people, age 8+*

*£20 per additional person*

### ARCHERY

£50pp

*1 hour, min 5 people, age 8+*

### AXE THROWING

£25pp

*45 mins, min 5 people, age 13+*

### AIR RIFLES

£50pp

*1 hour, min 5 people, age 13+*

### Cancellation Policy

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## ACTIVITIES TOWER—

2-hour session | £330

*Two of the below activities for up to 6 people (12 in total max).  
£40 per additional person. This is subject to the size of the party  
which will be informed by our team at the time of booking.*

1-hour session | £240

*One of the below activities for up to 6 people (12 in total max).  
£35 per additional person.*

All below activities are suitable for 1,1m+ height.

**ZIP-WIRE**

**CLIMBING**

**HIGH ROPES**

**POWER FAN**

**TRAPEZE**

### Cancellation Policy

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# ADVENTURE—

## NATURE ADVENTURE

£250

*2 hours, max 6 people*

Bring your intrepid nature hunters along to pond dip for water scorpions and learn about trees that have been around since just after the dinosaurs roamed the earth. Find out about foraging in our woods and be amazed by the variety of fungi and their uses. Look at our babbling brook and depending on how high it's flowing, fish for minnows and say hello to our endangered British White-clawed Crayfish, who thrive here due to the high quality of the clean water.

## TEDDY BEAR HUNT

£100

*1 hour, max 4 people*

Bring your little VIPs on an exciting yet charming Teddy Bear Hunt through the woodland at The Lakes. They will enjoy a walk through the trees learning about nature along the way as they try to spot our native Teddy Bears who are hiding. They will have to be beady-eyed, listen and learn about our bears' preferred habitat to be able to find all ten.

### Cancellation Policy

Please note that these activities are non-refundable. We use local suppliers in order to support our Cotswolds community therefore we are unable to refund any cancellations.





## OFF-SITE ACTIVITIES—

Please note that we are unable to offer transport to and from the below activities, we kindly request that you arrange your own.

### CLAY PIGEON SHOOTING

£95 per person

*50 clays, min 4 people, age 14+*

### Cancellation Policy

Please note that these activities are non-refundable. We use local suppliers in order to support our Cotswolds community therefore we are unable to refund any cancellations.





## RELAX & RECHARGE—

Soak away any stresses with a trip to The Spa by YOO, with a rejuvenating facial or massage. If you're looking to work on your fitness levels there's also a range of classes to book.

All of our treatments reflect our sustainable and natural ethos, designed to help you reconnect with nature and your health & wellbeing.

To book a treatment or fitness class scan the QR code:

Or [click here](#)



For all swimming pool, gym and spa treatment enquiries please email [spa@thelakesbyyoo.com](mailto:spa@thelakesbyyoo.com).





Sailing Lake

Conservation Lake

Kingfisher Lake

Bowmoor Lake

New Found Lake

Clearwater Lake

Longdoles Lake

Marley Lake

Warrens Cross Lake

Huntsmans Lake

Sailing Club

West Entrance

Main Entrance

Play Area

Bar & Kitchen

Spa & Wellness Centre

Activities Hut

Golf & Cricket Nets

Tennis Courts

Football Pitch

Meadow

Beach

Zip Wire & Climbing Wall

Pontoon

Fishing

Pontoon

Honey Bee Lake

Vegetable Garden

Farm

Arboretum

Pontoon

Birdhide

Clay Pigeon Shooting

The Manor Farm Barns

Cotswolds Waters & Fairford

A417

Lechlade

The Manor House

The Reserve

Bees



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